

## SCHEDULE I: SERVICE DEFINITION FOR OFF-NET CIRCUITS

#### 1. Off-Net Circuit Service Description

An Off-Net Circuit provide a point-to-point connection between two Customer Sites, without connecting to the Vysiion network provided using third party Ethernet-over-Fibre (EoF) or Ethernet-over-Copper (EoC) circuits. Unless agreed otherwise in the Contract, Vysiion will not monitor Off-Net Circuits nor provide Customer Premises Equipment.

# 2. Off-Net Circuit Service Demarcation Point (SDP)

The Off-Net Circuit SDP is the point up to which Vysiion's Off-Net Circuit service obligations apply and the Off-Net Circuit Service Level Agreement applies. At the Customer Site, the SDP for the Off-Net Circuit is the network terminating equipment from the relevant third-party supplier.

#### 3. Target Service Commencement Date

Off-Net Circuit EoF60 Working Days\*Off-Net Circuit EoC45 Working Days\*

\* From order acceptance. These lead times are for the UK only.

### 4. Off-Net Circuit Service Level Agreement

Vysiion offers the Customer the same service levels as Vysiion receives from the relevant third-party supplier. These can be confirmed prior to Order placement and incorporated into the Contract prior to order placement if required by the Customer.