



Service Document for Cyber Security Consultancy Services v2.1



Document Control Information

Version History		
Version Number	Date Approved	Change/Reason for Change/Comments
1.2	23/08/2023	New Document creation. Aligns to Exponential-e CSC service portfolio July 2023 and Exponential-e CSC Service Document v1.2. Version numbering is to align to Exponential-e's version – no earlier Vysiion version exists.
2.0	02/05/2025	Removal of data processing details. Changes to inflationary price increase provisions.
2.1	16/10/2025	Amendment of Man Days to Days.

1. Document Purpose

This document describes Vysiion's Cyber Security (CS) Consultancy Services and the service-specific terms and conditions that are applicable in addition to Vysiion's General Terms. Capitalised terms used in this Service Document which are defined in the General Terms or the Additional Terms set out herein, shall be afforded their defined meaning herein. Each CS Consultancy Service is set out in a separate Service Definition attached as a Schedule to this Service Document.

2. Service Delivery

All activities related to the delivery of a Service are scheduled within Normal Business Hours by default, unless specified otherwise in the applicable Service Definition. If the Customer requests to re-schedule the activities outside of Normal Business Hours and Vysiion is able to accommodate this, additional charges shall be applicable.

3. Additional Terms

3.1 Vysiion shall be entitled to increase the Annual Charges:

3.1.1 in line with any increase in costs due to legal and/or regulatory changes ; and/or

3.1.2 in line with inflation (where any such increase shall be limited to the change in the UK Retail Price Index (or any materially-equivalent replacement index) plus two percent (2%) since signature of the Contract (in the case of the first such inflationary increase) or since any previous inflationary increase (in the case of any subsequent inflationary increases) and/or

3.1.3 in line with any increases in costs imposed upon Vysiion by its suppliers.

Vysiion will provide reasonable documentary evidence to support such price increase to the Customer, upon request.

3.2 If the Contract involves the purchase by Vysiion of goods and/or services in a currency other than sterling and there is a greater than one percent (1%) change in the exchange rate between sterling and that other currency due to the weakening of sterling between (a) the date of Order acceptance and (b) the date that Vysiion pays the relevant supplier, Vysiion reserves the right to pass on to the Customer the additional costs incurred by Vysiion as a result of the change in exchange rates and the Customer agrees to pay the same.